#### COMMONWEALTH OF KENTUCKY

### BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

HELEN REYNOLDS		) )
	COMPLAINANT	) )
vs.		) CASE NO. 93-245
THE UNION LIGHT,	HEAT AND POWER	Ó
COMPANI	DEFENDANT	, ,

## ORDER TO SATISFY OR ANSWER

The Union Light, Heat and Power Company ("ULH&P") is hereby notified that it has been named as defendant in a formal complaint filed on July 16, 1993, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, ULH&P is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. Done at Frankfort, Kentucky, this 23rd day of July, 1993.

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Challe

ATTEST:

Executive Director

RECEIVED

# BEFORE THE PUBLIC SERVICE COMMISSION UL 16 1993

HELEN REYNOLDS,	COMMISSION COMMISSION
COMPLAINANT	)
vs.	No. <u>93-245</u>
UNION LIGHT, HEAT & POWER DEFENDANT	<b>}</b>

### COMPLAINT

The complaint of Helen Reynolds respectfully shows:

- a) Helen Reynolds, unemployed, resides at 643 W. 12th Street, Covington, Kentucky 41011.
- b) The Defendant is the Union Light, Heat and Power Company, 107 Brent Spence Square, Covington, Kentucky 41011.
- c) (1) That Helen Reynolds filed a Chapter 7 Bankruptcy in the Eastern District of Kentucky at Covington, on May 24, 1993, Case No. 93-2-0595.
- (2) That Defendant Union Light, Heat and Power Company was listed as a creditor in Ms. Reynolds' bankruptcy petition.
- (3) That Union Light, Heat and Power has demanded that Ms. Reynolds pay a new security deposit in the amount of \$353.00.
- (4) That Union Light, Heat and Power Company has refused Ms. Reynolds' offer of partial payments on the \$353.00 security deposit.
- (5) That Union Light, Heat and Power Company has refused to accept the utility deposit guaranty offered by the Kentucky Housing Corporation pursuant to its Rental Deposits

Surety Program, said offer was communicated by Ms. Reynolds' attorney, Carl J. Melcher, to Mr. Wefer, ULH&P, on July 12, 1993.

(6) That said offers were in compliance with, and should have been accepted by Union Light, Heat and Power pursuant to 807 KAR 5:006, Section 7.

WHEREFORE, complainant Helen Reynolds asks:

- 1. That the PSC assume jurisdiction of this billing dispute and, pursuant to 807 Kar 5:006, Section 11, order Union Light, Heat and Power to maintain service to complainant during the pendency of this case;
- 2. That the PSC order Union Light, Heat and Power to accept the guaranty of the deposit made by the Kentucky Housing Corporation;

Dated at <u>CNNGTON</u> Kentucky, this <u>17</u> day of July, 1993.

HELEN REYNOLDS COMPLAINANT

CARL J MELCHER

ATTORNEY FOR COMPLAINANT NORTHERN KENTUCKY LEGAL

AID SOCIETY, INC. 302 Greenup Street

Covington, Kentucky 41011

(606) 431-8200

THOMAS R. SEEL
CO-COUNSEL FOR COMPLAINANT
NORTHERN KENTUCKY LEGAL AID
SOCIETY, INC.
302 Greenup Street
Covington, Kentucky 41011
(606) 431-8200

AMINUM G. MINUM MY ANTHONY G. MARTIN
CO-COUNSEL FOR COMPLAINANT
OFFICE OF KENTUCKY LEGAL
SERVICES PROGRAMS
201 W. Short St., \$506
Lexington, KY 40507